



What Is Six Sigma?

Pete Pande, Larry Holpp

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A brief introduction to Six Sigma for employees

Six Sigma is today's most talked-about system for improving the quality of organizational processes. Written by bestselling author Peter Pande, *What Is Six Sigma?* is a concise summary of the core themes and processes of Six Sigma. Unlike almost all other books on Six Sigma, it is written for the employees of organizations rolling out Six Sigma—not just managers. This helpful overview describes what Six Sigma is, why companies are implementing it, and how employees can make it a success in their own organizations.

Based on the bestselling *The Six Sigma Way*, this accessible introduction to Six Sigma answers typical employee questions, concerns, and even skepticism about this revolutionary program. Includes:

- The six themes of Six Sigma
- A five-step roadmap to Six Sigma implementation
- The 10 basic tools of Six Sigma, with an entire page devoted to each

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