



# It's All Your Fault at Work!: Managing Narcissists and Other High-Conflict People

*Bill Eddy, L. Georgi DiStefano*

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**The award-winning book that gives readers a method for handling the increasingly-outrageous behavior of narcissists and high-conflict people at work.**

Increasingly, high-conflict people—especially narcissists and bullies—are showing up in the workplace. *It's All Your Fault at Work!* addresses ways of managing the behavior of high-conflict people (HCP).

Based on Bill Eddy's high-conflict personality theory, the book explains how to recognize predictable patterns of behavior and illustrates with over a dozen examples the simple four-step C.A.R.S. method to calm the HCP, analyze options, respond to hostility, and set limits on extreme behavior.

*“This book belongs in every leader’s library. Although I believe there’s a pearl of good in everyone, some people’s pearl is hard to find. You may not be able to change a high conflict personality, but by using Bill Eddy’s and Georgi DiStefano’s techniques, you’ll be able to keep the focus on solutions rather than arguments.”*

—**Ken Blanchard**, coauthor of *The One Minute Manager®* and *Leading at a Higher Level*



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In this era which is the greater man or woman or who has ability in doing something more are more valuable than other. Do you want to become one of it? It is just simple approach to have that. What you must do is just spending your time very little but quite enough to enjoy a look at some books. One of several books in the top checklist in your reading list is definitely It's All Your Fault at Work!: Managing Narcissists and Other High-Conflict People. This book that is certainly qualified as The Hungry Hills can get you closer in turning out to be precious person. By looking way up and review this reserve you can get many advantages.

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