Core Skills for Hospital Case Managers: A Training Toolkit for Effective Outcomes

HCPro, Beverly Cunningham MS RN, Toni Cesta PhD RN FAAN

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As of June 20, 2014, contact hours for nurses are no longer available with this product.

Finally ... an affordable, effective, and consistent training program for your hospital case managers.

This one-of-a-kind guide to fundamental case management responsibilities is a necessary reference tool for every hospital case management department. This resource is designed to give case management directors and hospital leaders the tools they need to build and strengthen the basic and advanced skills their case management staff needs to succeed.

Core Skills for Hospital Case Managers **is an orientation and training manual for nurses transitioning into case management, an easy-to-read reference guide for new case managers, and a source of inspiration, tools, and resources for seasoned professionals.**

With a flexible format, this book and CD-ROM offer practical information and customizable tools to develop and maintain a wide variety of care management skills.

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Intended audience

Staff nurses, charge nurses, staff educators, staff development specialists, directors of education, nurse managers, and nurse leaders

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